DemKota Ranch Beef 13 135th Street S.W. – Aberdeen, SD 57401 Tel 605.262.2333 Fax 605.262.2332



JANUARY 3, 2024

To Our Valued Customer,

New Angus LLC, dba DemKota Ranch Beef, Est. 45471, implemented an approved Animal Handling Program in May 2016. Our company continually strives to comply with the "Humane Methods of Slaughter Act of 1978" and the Federal Regulations in ensuring that cattle slaughtered at DemKota Ranch Beef are done in a humane process. Our facility has a program in-place for downer cattle, ensuring that no downer cattle are allowed to be slaughtered into our facility.

Our company implemented the Animal Handling Program following the NAMI Foundation's Recommended Animal Handling Guidelines and Audit Guide, written by Temple Grandin, Ph.D. These guidelines may be found on American Meat Institute Foundation website. Plant QA personnel monitor and audit the humane treatment of animals to include transportation throughout the knocking/bleeding process. All new affected plant employees are trained for the humane treatment of animals. All personnel involved in the critical points of animal handling and/or transportation are retrained annually and/or as designated by the QA Department. The following is an outline of DemKota Ranch Beef's Animal Handling Program:

- o DemKota Ranch Beef's Training Program
 - o All personnel working in critical points of animal handling are trained initially and on an annual basis
 - Tests are conducted and passed prior to personnel being certified and allowed to work in the animal handling areas
- Transportation Audit (NAMI Guidelines 2021)
 - o Audited on seven Core Criteria by Plant QA personnel
 - All audit reports are reviewed with plant management and adjustments to the program are made when necessary
- o Plant Handling Audit (NAMI Guidelines 2021)
 - $\circ \quad \text{ Audited on seven Core Criteria by Plant QA personnel }$
 - o All audit reports are reviewed with plant management and adjustments to the program are made when necessary

If you have any questions or if there is anything further that I may assist you in, please feel free to reach out.

Rachel Line

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